

The Future of Human Services

Equity, Diversity, Inclusion and Belonging

Living into Our Future State of Belonging



The Why of Our Work

Mission

APHSA advances the well-being of individuals, families, and communities nationwide by **influencing** modern approaches to sound policy, **building** the capacity of public agencies to enable healthy families and communities, and **connecting** leaders to accelerate learning and generate practical solutions together.



Thriving communities built on human potential.



OUR DESIRED STATE FOR HUMAN SERVICES

Led by People With Lived Experience

Driven by a Fierce Commitment to Equity, Diversity, Inclusion, and Belonging

Human Services that are Human-Centered and Community-Driven

Embedded with a
Workforce Culture
of Safety, Well-Being,
and Belonging

Aligned with Other
Systems to Foster
Thriving Communities



paid off for Chiefs, Eagles

is better, but flaws remain



Biden to lay out blueprint for term

State of the Union also might hint at his plans for 2024



got audience of the year and provide got audience of the year and provide a blueprint for the rest of his presidency from his stance toward the Republi-cans who have taken control of the House to the political question loom-

Is he running for reelection?

He's not likely to directly answer that, of course. A formal announcement of his intentions isn't expected



Denver takes gentler tack on homelessness

Park rangers team with counselors to balance enforcement with humanity



2022 Mass Shootings in the U.S.







Depression and anxiety double for teenagers

alamy

Head Winds

- Understanding equity related to data and outcomes.
- Accessibility of informative data
- increased needs from multiple communities.
- Access to community voice.
- Lack of EDIB expertise.
- Staff retention and burnout.
- Politics



Diversity

The range of human differences, including but not limited to race, ethnicity, gender, gender identity, sexual orientation, age, social class, physical ability or attributes, religious or ethical values system, geography and national origin



Inclusion

The action or state of including or of being included within a group or structure in a way that raises and uses each distinct voice and allows all individuals to bring their full selves to participation in society



Equity

The goal of ensuring that all people have opportunity and access to resources needed to help them advance individual, family, and community safety, well-being, and economic security; and, striving to identify and eliminate barriers that lead to inequitable outcomes.



Race Equity

The desired state or condition where one's race identity has no influence on how one fares in society. Achievement of race equity includes the elimination of policies, practices, attitudes and cultural messages that reinforce differential outcomes by race. Race equity must be addressed at the root causes and not just the manifestations.



BELONGING

Everyone is treated and feels like a full member of the larger community and can thrive.



Inclusion and Belonging Connected

- Inclusion is connecting with, engaging, and utilizing people across lines of difference. Inclusion is a behavior that creates opportunities for everyone in the light of diversity.
- Belonging is the emotional outcome when an individual understands that his/her/their authentic self is welcomed and celebrated.
- Belonging is one of the outcomes from inclusion efforts and actions.

Inclusion, Belonging and Racial Equity Are Interdependent

- Inclusion and belonging are essential to advancing racial equity.
- Racial equity is important to building systems and communities of belonging.
- A culture of belonging features relationship building, trust, belonging, and authenticity.
- Constructive dialogue repairs damage from the impact of structural racism.



APHSA Journey

Evolving Work

INCLUSION

The action or state of including or of being included within a group or structure in a way that raises and uses each distinct voice and allows all individuals to bring their full selves to participation in society.

RACIAL HEALING

COMMUNITY VOICE + FRAMING & NARRATIVE

EQUITY

The goal of ensuring that all people have opportunity and access to resources needed to help them advance individual, family, and community safety, well-being, and economic security; and, striving to identify and eliminate barriers that lead to inequitable outcomes.

BELONGING

everyone is treated and feels like a full member of the larger community, and can thrive.

RACIAL EQUITY

When racial identity has no influence on how one fares in society.

DIVERSITY

The range of human differences, including but not limited to race, ethnicity, gender, gender identity, sexual orientation, age, social class, physical ability or attributes, religious or ethical values system, geography and national origin.

The Leaders Journey

"Leadership is the capacity to transform vision into reality."

- Warren G. Bennis, founding chairman of the Leadership Institute at the University of Southern California



Self-actualization

desire to become the most that one can be

Esteem

respect, self-esteem, status, recognition, strength, freedom

Love and belonging

friendship, intimacy, family, sense of connection

Safety needs

personal security, employment, resources, health, property

Physiological needs

air, water, food, shelter, sleep, clothing, reproduction

Maslow's hierarchy of needs

Belonging is....

A basic human need
A feeling of being
(authentically) accepted as
part of a group or system
Experienced and felt
individually

The Impact of Belonging

Strong feelings of belonging

Acceptance

Inclusion

Safety

Trust

Share opinions

Purposeful, active engagement

Loyalty to team and organization

Broken feelings of belonging

Isolation

Poor communication

Diminished performance

Lack of collaboration

Disinterest in learning and challenging

Increased absenteeism and turnover

LEADERSHIP CONSIDERATIONS FOR BELONGING

How do you show up when you feel that you belong? And when you don't?





LEADERSHIP CONSIDERATIONS FOR BELONGING

How do you work to ensure that the spaces we create for our teams, community partners, constituents are help to move beyond equity, diversity, and inclusion to engender feelings of belonging?

CRITICAL REFLECTIONS ON OUR PRACTICE AS LEADERS

To benefit from belonging, there are a few things that we can do

- Recognize your thoughts about the work ahead and how they shape your approach
- 2. Critically reflect on your own beliefs about yourself, others, and making connections
- 3. Be open minded and consider the perspective of others
- 4. Focus on ways to engender feelings of belonging among the team you form or participate

True Belonging

True belonging is the spiritual practice of believing in and belonging to yourself so deeply that you can share your most authentic self with the world and find sacredness in both being a part of something and standing alone in the wilderness.

True belonging doesn't require you to change who you are; it requires you to be who you are.

Brené Brown

FOLLOWING A FRAMEWORK AND ACTION PLAN

- Ground EDI work in data to build context
- Develop targeted solutions (Start with what's working)
- Focus on system change opportunities
- Shift power by centering community voice in the work
- Listen to and act with our communities
- Build leadership accountability
- Expand and deepen partnerships
- Be agile and pivot when necessary



DISCUSSION

- What ways are you advancing belonging in your organization and community?
- What tools or resources do you need to deepen the belonging work?

